Citrix Migration Instructions

In order to eliminate a high security vulnerability the ITC is requiring migration to this new version.

In order to access the new version and to have the most secure connections you must follow the instructions below.

You may require administrator access or support to perform the following.

1) **Ensure the old client software is not installed.**

   a. Go to **Control Panel > Add/Remove Programs** and look for a **Citrix ICA Client** entry. If you have one, select it and click on **Change/Remove** and follow the prompts.
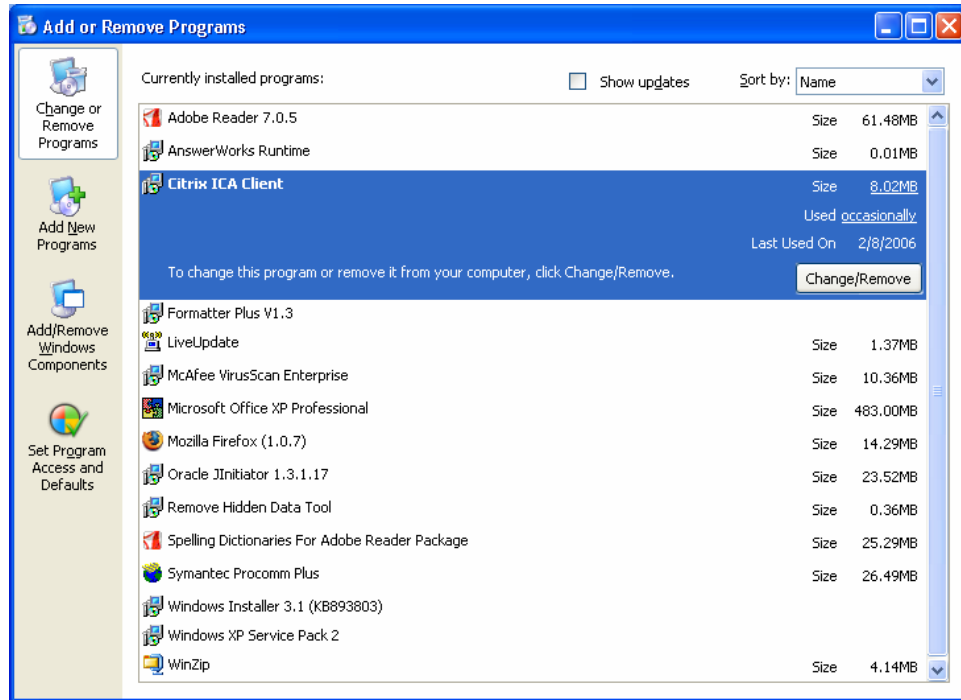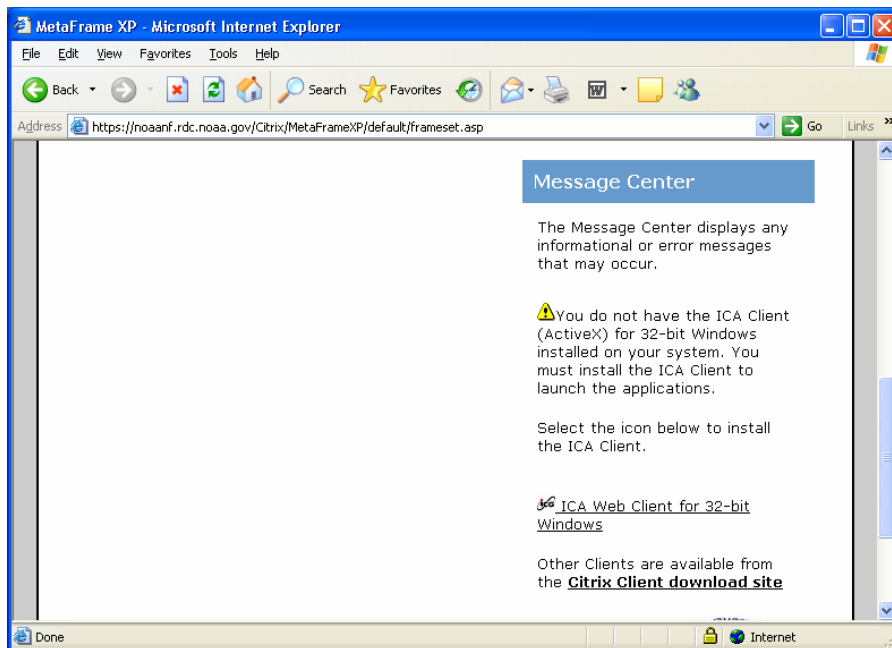

2) **Install the new Citrix Web Client software:**

   a. Point your browser to **https://noaanf.rdc.noaa.gov** . If you receive the Security Alert below, click **Yes** to proceed.
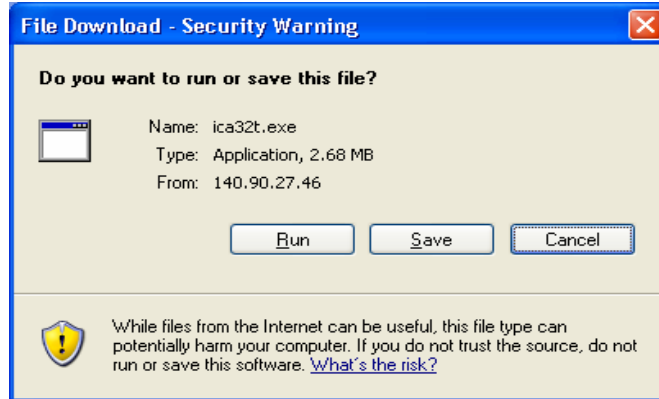
Citrix Migration Instructions

b. You will see the following message displayed in the lower right **Message Center**: (You may need to scroll down to see it).

c. Click the ICA Web Client for 32-bit Windows link to begin the installation. When the following screen appears, Click **Run**. (Please note: MAC users will see a slightly different message and will need to select the appropriate link for their OS version.
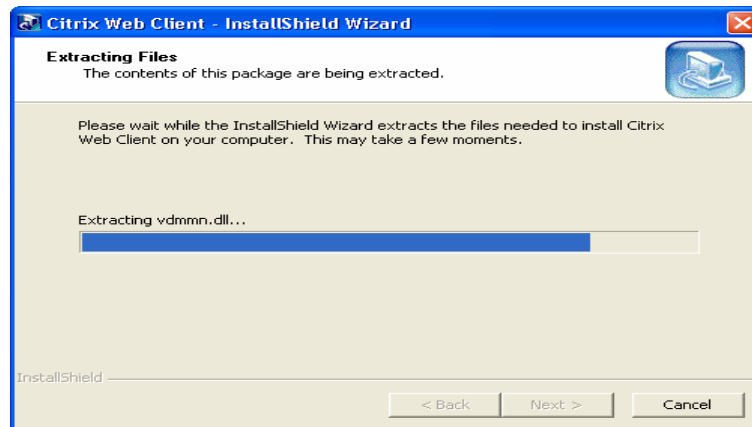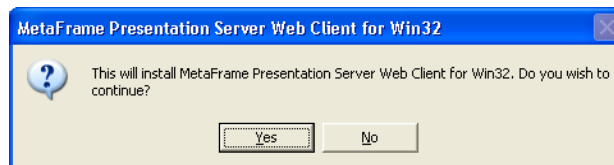
Citrix Migration Instructions

d. When the following screen appears, Click **Run** again.

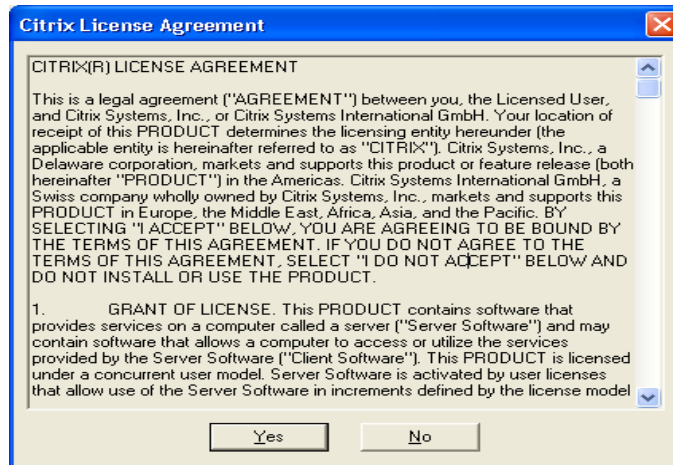**e.** Allow the installation to proceed.

f. Click **Yes** to install the MetaFrame Presentation Server Web Client for Win32.
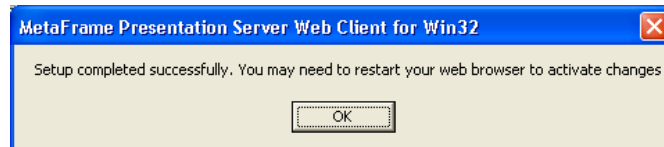

g. Click **Yes** to accept the License Agreement.
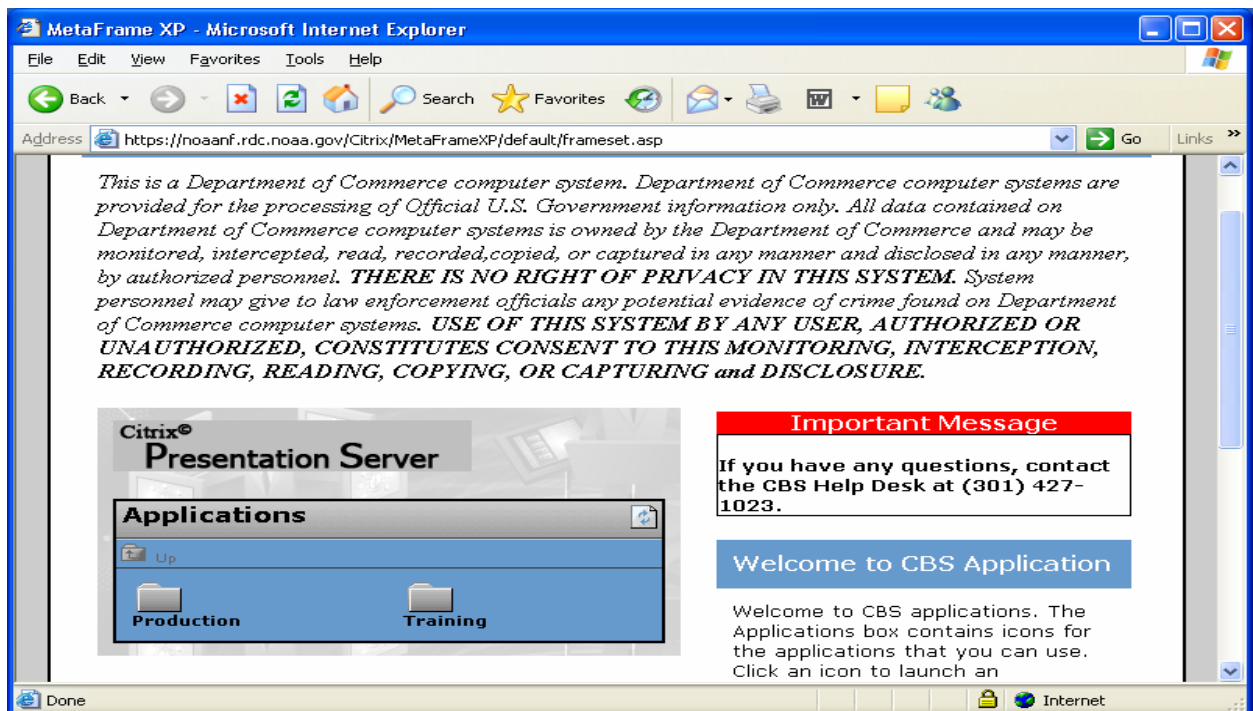
Citrix Migration Instructions

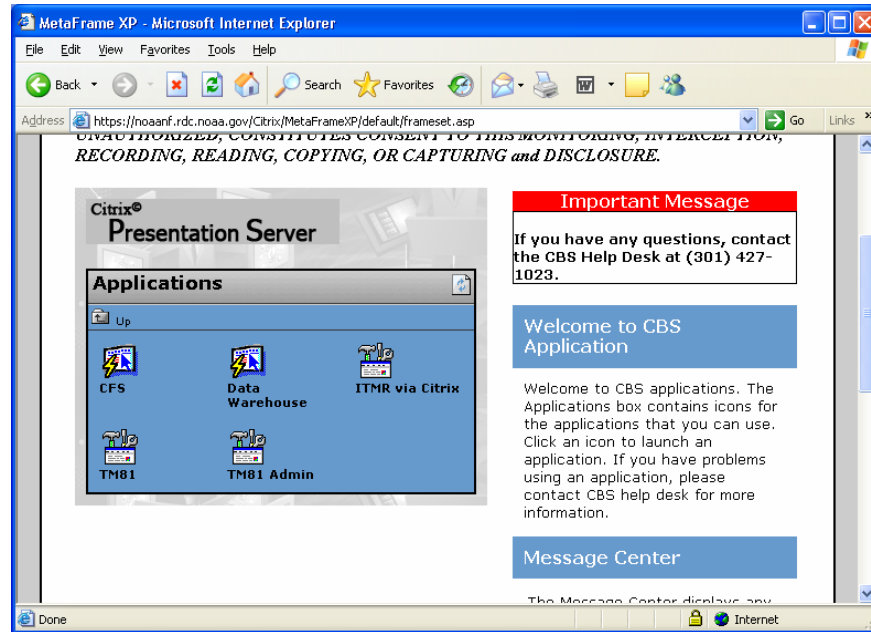**h.** Click **OK**. No browser restart needed for Internet Explorer.

3) **Access the desired application:**

   a. Click on the **Production** or **Training** Folder to find the icons to access your application.

   b. Click the desired application.

Citrix Migration Instructions

Citrix Migration Instructions

c. The first time you connect, you may be presented with the following box:

d. You will need to decide what access is appropriate for your circumstances. It is recommended that you select **Full Access** and **Never ask me again**. These File Security settings can be changed at any time by double clicking the Program Neighborhood Connection Center icon in the system tray.